

# 2-Year Limited Warranty

Colorado Tri-Flo Systems, LLC Warranty Information:

Thank you for choosing Colorado Tri-Flo System products. Colorado Tri-Flo Systems, LLC warrants to the original consumer or purchaser that the Colorado Tri-Flo Systems, LLC Heater is free from defects in materials and workmanship for 2 years after the date of purchase. If any such defect is discovered within the warranty period, Colorado Tri-Flo Systems, LLC, at its discretion, will repair or replace the unit. This limited warranty covers parts failure and manufacturing flaw(s). It does not apply to the defects resulting from abuse of the unit, modification, or alteration, repair, or service by anyone other than Colorado Tri-Flo Systems, LLC mishandling, improper maintenance, commercial use of the unit, damages within or occurring in shipment or acts of God.

**COLORADO TRI-FLO SYSTEMS, LLC SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THE PRODUCT OR ARISING FROM ANY BREACH OF THE WARRANTY. ANY IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THE EXPRESS WARRANTY.**

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or a limitation on how long the implied warranties last, so the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights and you may have other rights that vary by jurisdiction.

To submit a warranty claim, please follow these steps:

1. **Contact Support:** Before returning any product, please contact our customer support team at **(303) 532-2494**. They will assist you in troubleshooting the issue and determine if the product needs to be returned.
2. **Return Authorization:** If your product needs to be returned, our support team will provide you with a Return Merchandise Authorization (RMA) number. This number is essential for processing your warranty claim.
3. **Packaging and Shipping:** Please ensure the product is securely packaged to prevent damage during shipping. Include the RMA number on the outside of the package and ship it to the address provided by our support team.
4. **Inspection and Repair:** Once we receive the product, our technicians will inspect it to determine if the issue is covered by the warranty. If eligible, we will repair or replace the product and return it to you promptly.



[www.tri-flo.com](http://www.tri-flo.com)  
(303) 532-2494